

YOUR HOUSE FAIRIES

(705) 279-0498

www.yourhousefairies.com

March 25, 2019

Orillia Pro Net Inc.
80 Victoria St. Unit 7
Orillia, ON

Dear Mark,

I would like to compliment one of your employees Shanaly for the excellent service she provided me these last few weeks while creating my new website. She was instrumental to me to sort out all my materials and after I provided her with my vision --- she took the lead and followed through with her thoughts and ideas.

I was initially impressed with Shanaly's enthusiasm and professional demeanour given her young age. She consistently demonstrated that she was knowledgeable and a good listener to my concerns and ideas. She was very dedicated and worked to provide me with what I asked for in the vision of my new website. Shanaly gave me her full attention whenever I called or emailed her and would not give up until she was able to provide me with what I asked.

I have worked in the business world for 25 years working for many top professionals and organizations in Toronto and given that she is only a few years in her career, I have no doubt that this amazing young woman will blossom and reach every goal that she sets for herself.

I am sure you are aware what a truly valuable employee she is for your company, but I wanted to make sure I acknowledged her for her commitment to great customer service. I will continue to do business with her and your company.

Warm Regards,

Ingrid Pegg
Owner/Operator